



30<sup>th</sup> November 2022

To the Chairperson and Members  
Of the Central Area Committee

**Public Domain/Environmental Services Unit Report**

**Litter Hotline/CRM**

In the period 1<sup>st</sup> – 30<sup>th</sup> November 2022, incidents were reported via Litter Hotline/CRM/Citizens HUB for the Central Area. There were some technical issues involved in the changeover of systems, the Public Domain only started receiving cases on Citizen Hub Tuesday 22<sup>nd</sup> November. Therefore the statistics below don't fully encompass the level of complaints/requests received/dealt with by the Central Area.

**Incidents - Central Area Office**

| Type of Request               | Count of Incidents for October | January - October 2022 | 2022 Total |
|-------------------------------|--------------------------------|------------------------|------------|
| Abandoned Bicycles & Trolleys | 0                              | 15                     |            |
| Abandoned Vehicles            | 0                              | 1                      |            |
| Bonfire Materials             |                                | 174                    |            |
| Community Clean Ups           | 14                             | 61                     |            |
| Homeless Materials            |                                | 7                      |            |
| Illegal Dumping               | 150                            | 2718                   | 2868       |
| Litter Offence                | 0                              | 32                     |            |
| Over Flowing Skips            | 0                              | 14                     |            |
| Report Graffiti               |                                | 51                     |            |
| Report Litter Offence         | 1                              | 32                     |            |
| Sweep Your Street             | 0                              | 15                     |            |
| Street Furniture              | 0                              | 1                      |            |
| Weed Control                  | 0                              | 17                     |            |
| <b>Total</b>                  |                                | <b>3124</b>            |            |

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In addition to the CRM incidents, the Public Domain crew carry out inspections of their assigned routes on a daily basis. Collecting any dumped bags/materials which is not reflected on the above figures.

The total tonnage of collected illegally dumped items by our 5 outdoor staff members was:

- **38.08 tonne** for November 2022. There was an additional 8.68 tonne collected last month. Resulting in October's tonnage as being 46.76 tonne. Total Tonnage for 2022: **374.29 tonne**
- **Halloween Update:** In addition of the figures issued last month for direct staff collections, private contractor Thornton's also collected an additional **123 tonne** from the Central area during the bonfire material removals in October.

### **Additional Weekend Work**

Overtime was carried out **3** times for a mixture of standard waste removal and concentrated Community clean up removal.

### **Community Clean-ups**

This month was extremely busy with a lot of bio degradable bags being given to Community Groups. Community Clean up equipment was distributed to **70** Community Groups / individuals between 1<sup>st</sup> November – 30<sup>th</sup> November. Requests for the removal of bags from community clean ups were handled by Waste Management and Public Domain staff.

### **Graffiti Removal**

There has been a change in the computer software used to record the statistics for Graffiti removal resulting in this months' stats being unavailable.

PMAC, Graffiti Removal Experts removed graffiti from **23** locations:

Ballybough Canal  
Suimmerhill Canal  
Jones Road canal x 4  
Dunard Road  
Sherriff Street Lower  
Sean Mcdermott St Convent  
East Road x 2  
Canal Cycle Track x 4  
North Strand bridge  
Sherriff St Upper  
Ossory Road x 5

## **Bella Street**

Works are under way on Bella Street to beautify an illegal dumping back spot into a greening feature. The building works have been completed and the planting is due in the coming weeks.



## O'Connell Street Statues

Landmark statues on O'Connell Street received a professional clean week beginning 28<sup>th</sup> November in preparation for the busy Christmas Period.



## Christmas Trees

All Christmas trees mentioned in last month's report have been installed. Many thanks to our colleagues in Public Lighting, Electrical Services, Parks and Civic maintenance for their assistance in this process.



Poplar Row



Drumcondra



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